

# [Client Redacted]

Website Monthly Performance Report

March 1, 2017 - March 31, 2017

Jamie Schachter

Kook

#### **Summary: AdWords Performance**

Compared to previous month



\$11,764.95

**1** 32.2%

COST [Client Redacted]

\$2,092.13

**1**.7%

CONV.
[Client Redacted]

154

**1** 27.3%



\$13.59

**↓** -20.1%

RETURN ON AD SPEND
[Client Redacted]

562.34%

**1** 30%

CTR
[Client Redacted]

0.76%

**1** 4.1%

IMPRESSIONS
[Client Redacted]

289,294

**↓** -3.5%

COST / CONV. (SHOPPING)

\$24.35

**1** 69.2%

CLICKS
[Client Redacted]

2,211

1 0.5%

AVG. CPC
[Client Redacted]

\$0.95

**1**.2%

GOOGLE SHOPPING
[Client Redacted]

\$3,077.95

**↓** -38.1%

#### **Summary: Facebook Ads Performance**

**Includes Kook Managed and Non-Kook Boosted Posts** 



1,018

**1** 33.8%



\$6,984.64

**1** 9.2%



\$6.86

**↓** -18.4%

CTR (ALL)
[Client Redacted] - NEW -

1.2%

**1** 27.6%



\$42,520.90

**↑** 73.9%



1,018

**1** 43.2%







\$6.25

\$42,520.90

\$6,367.36

↓ -28.3%

**1** 94.1%

**1** 2.6%

### **Summary: Overall Website Performance**

Compared to previous month







\$91,690.70

24,789

1,154

**1** 17.2%

**1** 8.4%

**1** 13.2%







44.19%

14,297

4.66%

↓ -3.3%

**↓** -5.3%

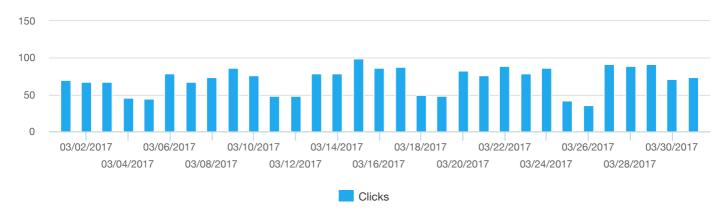
**1** 4.5%

#### CHANNEL GROUPING PERFORMANCE WWW.[Client Redacted].COM.AU

Channel grouping	Sessions	Users	Pages / session	Avg. session duration	Bounce rate	Transactions	Revenue
Organic Search	7,098	4,884	3.95	4m 17s	42.93%	444	\$33,994.00
Paid Search	6,969	5,350	3	2m 45s	49.91%	204	\$16,265.90
Direct	5,448	3,098	3.98	4m 42s	44.42%	232	\$ 18,663.90
Social	4,244	3,510	3.71	3m 28s	34.31%	172	\$14,006.95
Referral	663	390	3.56	3m 23s	41.33%	98	\$8,462.95
Display	367	262	1.91	1m 32s	76.29%	4	\$297.00
	24,789	16,476	3.61	3m 44s	44.19%	1,154	\$91,690.70

#### AdWords Performance





# ADWORDS CAMPAIGN PERFORMANCE [Client Redacted]

	Campaign	Clicks	Impr.	CTR	Avg. CPC	Cost	Avg. position	Total conv. value
~	Google Shopping	1,000	114,546	0.87%	\$ 1.05	\$1,046.86	0	\$3,077.95
~		894	13,605	6.57%	\$0.97	\$869.69	1.2	\$8,457.00
~	Remarketing: Australia	261	140,227	0.19%	\$0.58	\$ 151.95	1	\$230.00
~	Remarketing: New Zealand	56	20,916	0.27%	\$0.42	\$23.63	1	\$0
		2,211	289,294	0.76%	\$0.95	\$2,092.13	0.6	\$11,764.95

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## ADWORDS CAMPAIGNS BY WEEK

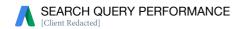
Week (Mon - Sun)	Clicks	Impr.	CTR	Avg. CPC	Cost	Avg. position
Week 13, 2017	418	47,320	0.88%	\$0.90	\$377.95	0.6
Week 12, 2017	491	55,206	0.89%	\$0.94	\$ 460.70	0.6
Week 11, 2017	528	75,826	0.7%	\$0.88	\$ 463.87	0.6
Week 10, 2017	479	65,251	0.73%	\$1.00	\$ 477.88	0.6
Week 9, 2017	295	45,691	0.65%	\$ 1.06	\$311.73	0.7
	2,211	289,294	0.76%	\$0.95	\$2,092.13	0.6



	Ad	Campaign	Clicks	lmpr.	CTR	Avg. CPC	Cost	Avg. position	Total conv. value
<b>~</b>	Product listing ad; Promotion:	Google Shopping	1,000	114,546	0.87%	\$1.05	\$1,046.86	0	\$3,077.95
<b>~</b>		Search	376	4,704	7.99%	\$1.07	\$401.47	1.2	\$3,168.00
*		Remarketing: Australia	110	68,584	0.16%	\$0.62	\$ 68.41	1	\$137.00
~		Search	100	1,490	6.71%	\$0.86	\$86.27	1.1	\$753.00
<b>~</b>		Search	90	1,271	7.08%	\$0.89	\$79.68	1.3	\$775.00
<b>~</b>		Search	71	1,870	3.8%	\$0.74	\$ 52.59	1.3	\$1,563.00
~		Search	57	575	9.91%	\$1.31	\$74.91	1.1	\$ 70.00
<b>~</b>		Remarketing: Australia	38	25,843	0.15%	\$0.63	\$23.75	1	\$ <b>0</b>
~		Search	31	278	11.15%	\$0.86	\$26.66	1.2	\$520.00
			1,904	230,032	0.83%	\$0.99	\$1,876.31	0.5	\$10,063.95

Ad	Campaign	Clicks	Impr.	CTR	Avg. CPC	Cost	Avg. position	Total conv. value
*	Remarketing: Australia	31	10,871	0.29%	\$ 0.51	\$15.71	1	\$0
Mobile Leaderboard 320 x 50 <u>View full size image ad</u>								
		1,904	230,032	0.83%	\$0.99	\$1,876.31	0.5	\$10,063.95

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Search term	Keyword	Clicks	Impr.	Avg. CPC	Cost	Avg. position
		157	327	\$ 0.45	\$71.16	1
		43	64	\$ 0.69	\$29.73	1
		30	1,832	\$1.25	\$37.56	0
		28	1,525	\$0.99	\$27.64	0
		24	99	\$1.00	\$23.92	1
		21	833	\$1.12	\$23.49	1.2
		18	1,758	\$1.01	\$18.19	0
		17	416	\$0.89	\$15.09	0
		12	38	\$1.12	\$13.46	1.2
		12	876	\$0.88	\$10.52	0
		362	7,768	\$0.75	\$270.76	0.2



Category (1st level)	Category (2nd level)	Category (3rd level)	Clicks	Impr.	CTR	Avg. CPC	Cost	Cost / conv.	Total conv. value
Toys & Games	Toys	Dolls, Playsets & Toy Figures	977	110,845	0.88%	\$1.05	\$1,021.31	\$23.75	\$3,077.95
			1.000	114.546	0.87%	\$1.05	\$1.046.86	\$24.35	\$3,077,95

Category (1st level)	Category (2nd level)	Category (3rd level)	Clicks	Impr.	CTR	Avg. CPC	Cost	Cost / conv.	Total conv. value
			22	3,331	0.66%	\$1.12	\$24.68	\$ O	\$ O
Baby & Toddler	Baby Gift Sets		1	362	0.28%	\$0.87	\$0.87	\$0	\$ <b>0</b>
Home & Garden	Decor	Seasonal & Holiday Decorations	0	8	0%	\$ O	\$0	\$0	\$ <b>0</b>
			1.000	114.546	0.87%	\$1.05	\$ 1.046.86	\$ 24.35	\$3.077.95



Country / territory	Region	Clicks	Impr.	CTR	Avg. CPC	Cost
Australia	New South Wales	729	88,887	0.82%	\$ 0.96	\$ 699.58
Australia	Victoria	511	68,064	0.75%	\$ 0.96	\$491.97
Australia	Queensland	449	57,714	0.78%	\$ 0.92	\$412.17
Australia	South Australia	169	18,770	0.9%	\$ 0.94	\$159.12
Australia	Western Australia	166	22,584	0.74%	\$ 1.00	\$ 166.02
Australia	Tasmania	65	5,031	1.29%	\$ 1.01	\$ 65.37
Australia	Australian Capital Territory	36	5,412	0.67%	\$ 0.96	\$34.51
New Zealand	Auckland	17	6,160	0.28%	\$ 0.33	\$5.61
Australia	Northern Territory	17	1,400	1.21%	\$1.22	\$20.72
Australia		15	537	2.79%	\$1.37	\$20.58
		2,174	274,559	0.79%	\$ 0.95	\$ 2,075.65

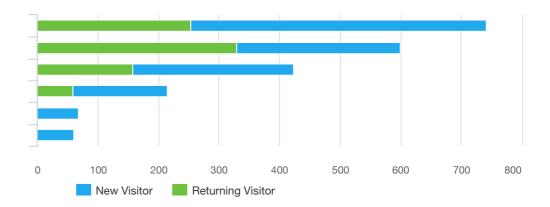
KEYWORDS WITH LOW QUALITY SCORE
[Client Redacted]

Keyword	Quality score
	9
	10
	9
	10
	10

Keyword	Quality score
	10
	10
	10

### Overall Website Performance





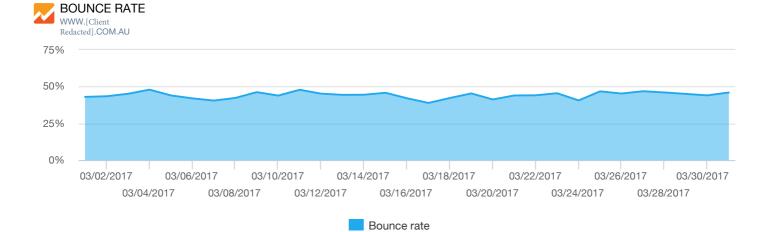


Keyword	Impr.	Clicks	CTR	Avg. position
	1,940	838	43.2%	1.9
	424	188	44.34%	1.9
	850	126	14.82%	3.4
	2,229	106	4.76%	6
	9,035	91	1.01%	9.2
	392	88	22.45%	1
	332	49	14.76%	3.3
	2,672	46	1.72%	8.4
	186	42	22.58%	1.6
	229	42	18.34%	2.7
	56	36	64.29%	1
	550	33	6%	6.4
	20,150	1,872	9.29%	4.2

Keyword	Impr.	Clicks	CTR	Avg. position
	179	29	16.2%	2.5
	85	26	30.59%	4.2
	126	25	19.84%	3.8
	61	24	39.34%	1.1
	449	22	4.9%	9.9
	29	21	72.41%	1
	205	21	10.24%	5.5
	121	19	15.7%	8.5
	20,150	1,872	9.29%	4.2

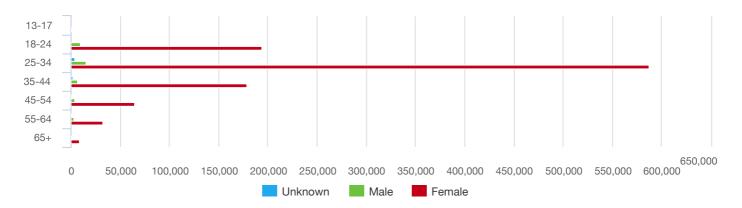


Device category	Sessions	Users	Pageviews	Pages / session	Avg. session duration	Bounce rate	% new sessions	Revenue
mobile	17,767	12,026	57,097	3.21	3m 2s	46.03%	58.23%	\$51,148.80
desktop	4,992	3,134	24,449	4.9	6m 5s	36.98%	56.65%	\$28,944.95
tablet	2,030	1,319	7,886	3.88	4m 9s	45.81%	55.37%	\$11,596.95
	24,789	16,476	89,432	3.61	3m 44s	44.19%	57.59%	\$91,690.70



### **Facebook Page Performance**

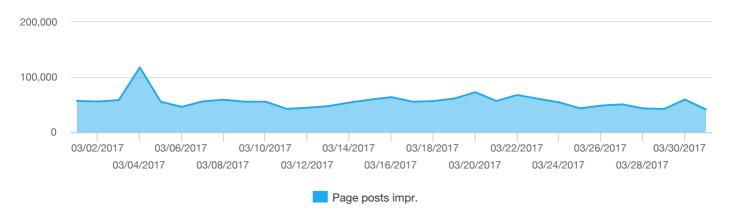
# IMPRESSIONS PER AGE AND GENDER [Client Redacted]



# FANS BY LIKE SOURCE [Client Redacted]

Like source	Fans
Sponsored story	904
Profile	426
feed_story	158
Ext. Facebook plugin	16
Mobile	11
Third Party App	4
Pages You May Like feed	4
Searches	3
Automatic suggestion after friend liking page	3
Timeline like chaining	2
2 other like_source	2





#### **Facebook Ads Performance**



Ad group	lmpr.	Reach	CTR	СРС	Cost	Unique clicks	Total action value	Unique actions
	148,722	29,139	1.04%	\$0.54	\$831.06	1,209	11139	931
25-34	66,765	13,427	0.97%	\$ 0.57	\$367.50	502	5710	374
18-24	35,478	5,698	1.04%	\$ 0.45	\$ 166.81	300	2035	212
Easter	131,121	64,075	0.93%	\$0.40	\$486.54	987	2119	753
25-34	80,652	40,612	0.87%	\$ 0.42	\$295.73	574	1030	423
	115,296	59,000	0.97%	\$0.44	\$ 488.39	961	2161	699
25-34	70,234	36,369	0.88%	\$ 0.46	\$286.99	532	1244	375
	85,711	46,286	1%	\$ 0.33	\$ 285.66	732	1102	577
25-34	54,449	30,085	1.05%	\$ 0.32	\$181.28	489	590	382
	13,021	6,933	6.51%	\$0.14	\$ 120.00	643		575
25-34	6,871	3,694	6.35%	\$ 0.15	\$63.43	331	<b></b>	300
	13,178	7,170	6.12%	\$0.14	\$110.00	629		506
25-34	6,543	3,717	6.07%	\$0.14	\$ 55.49	306		247
	8,136	4,888	9.22%	\$0.09	\$ 66.00	572		445
	592,392	155,883	1.52%	\$0.31	\$2,769.04	9,365	17607	8,552

Ad group	lmpr.	Reach	CTR	CPC	Cost	Unique clicks	Total action value	Unique actions
25-34	3,957	2,437	8.47%	\$0.10	\$32.67	255		194
	6,518	4,197	10.43%	\$ 0.09	\$ 63.94	507		453
25-34	3,472	2,160	10.89%	\$ 0.09	\$33.94	279	<b></b>	259
	8,069	4,942	7.49%	\$0.10	\$60.00	451		391
25-34	4,183	2,606	7.67%	\$ 0.10	\$32.72	236		206
Easter - Tag a Friend	62,620	37,056	0.89%	\$0.46	\$257.45	463	1086	316
	592,392	155,883	1.52%	\$0.31	\$2,769.04	9,365	17607	8,552



Gender	Clicks	Impr.	Reach	Frequency	CTR	CPC	Cost	Actions
female	16,026	1,332,133	151,600	8.79	1.2%	\$0.42	\$6,767.83	15,061
male	354	33,068	3,388	9.76	1.07%	\$ 0.50	\$178.72	525
unknown	89	9,319	895	10.41	0.96%	\$0.43	\$38.09	98
	16.469	1.374.520	155.883	8.82	1.2%	\$0.42	\$6.984.64	15.684